

Call 2-1-1 for Clean Up After the Storm

Oklahoma– Beginning Friday, June 5th, Oklahomans who desire assistance with clean up needs related to recent storms can dial 2-1-1 to register their needs on a statewide wait list. 2-1-1 Oklahoma will be serving as the clearinghouse for work orders for Oklahoma Voluntary Organizations Active in Disaster (Oklahoma VOAD, see more information below). Calls will be taken between 9 a.m. and 5pm, Monday-Friday and from 10 a.m. – 3 p.m. on Saturdays.

Volunteer organizations will have access to work orders created when callers inform 2-1-1 of their need, making 2-1-1 the first point of contact for this clean-up effort. Callers will be asked for their name, contact information and types of damage/needs. This information will be added to a wait list where volunteer organizations working in the area will be alerted to the need and can contact callers directly as soon as possible. Due to the large area impacted by the floods it could be several days before callers are contacted.

In addition to the screening for volunteer organizations cleaning up damage, 2-1-1 is the number to call for verified and accurate resources in the wake of storms and disasters, like temporary shelters, donation drop off locations, volunteer opportunities, and agencies taking displaced pets. 2-1-1 Oklahoma is available 24/7 to assist callers with health and human service needs. 2-1-1 is a part of several Disaster Relief groups, in addition to VOAD, insuring that callers to 2-1-1 receive the most updated, accurate information about resources available to them in the wake of disasters. More information is available at www.211oklahoma.org.

Oklahoma VOAD

Oklahoma 2-1-1 is a long-term, active member of Oklahoma Voluntary Organizations Active in Disaster. Oklahoma VOAD is a nonprofit, nonpartisan, membership-based organization that builds resiliency in communities within Oklahoma. It serves as the forum where organizations share knowledge and resources throughout the disaster cycle — preparation, response, recovery and mitigation — to help disaster survivors and their Oklahoma communities.

Oklahoma VOAD brings together voluntary organizations active in disaster services in an effort to foster more effective response to the people of Oklahoma in time of disaster. Oklahoma VOAD was founded in the simple belief that the time to prepare for the next disaster is now.

About 2-1-1

2-1-1 is a free, 24-hour phone service that provides Oklahomans access to information about health and human services, simply by dialing 2-1-1. Call Specialists listen carefully to callers

and make an in-depth assessment and referral plan, providing callers with one or more options to meet their needs. The highly trained Call Specialists at 2-1-1 are available seven days a week, 365 days a year. 2-1-1 is operated in the state of Oklahoma by two local nonprofit agencies, HeartLine in Oklahoma City and the Community Service Council/ 2-1-1 Helpline in Tulsa. An average of 1 in 5 households in Oklahoma utilizes 2-1-1 for access to basic human needs such food, clothes, shelter, health care, and mental health care.